

# BURNING ISSUES



**PREVENTION • PROTECTION • PUBLIC EDUCATION**

## MESSAGE FROM THE FIRE COMMISSIONER

**Douglas M. Popowich**

The roles and responsibilities of our emergency response personnel continue to evolve. It is very obvious that terrorist threats to society continue to exist. The recent bombings in the subway stations in Spain demonstrate the threat. Nevertheless, terrorists are not the only cause of major catastrophes. Last week in Russia, an explosion and collapse of a building killed over 25 and trapped and injured many more. This was caused by thieves stealing brass connections from gas lines. Not long ago we also saw a major building collapse in Turkey, which trapped and killed many people. This collapse was attributed to improper construction.

Being prepared, and able to respond to these types of major catastrophes still pose a challenge for many jurisdictions in Canada. Although the risk of an actual terrorist caused incident remains low, there are still many other causes that can create a serious disaster where a high number of persons could be trapped, seriously injured, or potentially lose their lives.

An Urban Search and Rescue (USAR) capability is now being developed across our country. Government has authorized the OFC to develop this capability within our Province.

USAR is defined as the search and rescue of individuals trapped in building collapses. USAR has now expanded to include response to any major emergency where individuals are missing or are trapped as a result of large or serious incidents. Examples of this would be communities seriously damaged by tornadoes, buildings that have collapsed due to major snow loads, passenger train derailments, etc.

A USAR team is comprised of individuals from a wide variety of disciplines and capabilities. The three main components of a USAR operation are Search, Rescue and Support. The team, however, must have individuals skilled in the areas of search techniques, technical rescue, hazmat, structural collapse and emergency medical services. There are also a number of other resources not typically involved in normal emergency response. These include search dogs, structural engineers, communications specialists and emergency physicians. Other skill sets are also extremely important. These include carpentry, electrical, welding and other trade skills that could become a benefit in this type of response.



Another important criteria is that the team must be able to be totally self sufficient for at least up to five days for a response in Manitoba. If and when we become involved in the National response system, this period of time may extend up to ten days. This requires the team to be able to live and work out of tent-camp set up.

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# NEWS AND VIEWS OF MANIT

## Correction from the Fall 2003 Issue!

Our apologies to the Pembina Valley Mutual Aid District – the headline 'Pembina Triangle Mutual Aid District Gets Innovative' should have read Pembina Valley Mutual Aid District.



## MESSAGE FROM THE FIRE COMMISSIONER

*continued from page 1*

The development of this type of team is a huge task, but the logistics behind supporting and moving this team around the county is also extremely demanding. If you can envision the logistics behind moving a team of 50 or more people and all their equipment into some of our more remote communities, and being able to be self sufficient for at least five days you can start to appreciate the enormity of this initiative.

The OFC has now begun to develop this team. Training programs have been being instituted and applications from individuals who wish to be part of this team are now being accepted. Currently there are a number of organizations that have committed personnel to this team. These include the OFC, RCMP, Manitoba Hydro, Manitoba Conservation, Manitoba Association of Native Fire Fighters, the City of Brandon, and the Winnipeg Police Service Canine unit. We already have one emergency physician and are currently having discussions with another. In order to field a 50 to 60 person team we will need to have access to and train approximately 150 personnel in the basic structural collapse rescue program.

The OFC is authorized to pay the expenses of the team members when deploying to an incident, but cannot pay salaries. There is an expectation that the organization, entity, or Municipality will support their

personnel who wish to participate as the team could be called in to assist any village, town, city, Municipality, or major industry in our Province.

If you are interested in participating in this initiative, please submit a resume describing the capabilities you would bring to the team. Consideration for membership will be given to those individuals who can be available to deploy for at least five days, have training in the search, rescue or the emergency medical field, and are prepared to live in and work out of a tent camp environment. Again, remember that the OFC will cover expenses but not salaries. There is also a requirement that every team member must take the week long Structural Collapse Level 1 program. This training program is currently only available in Brandon but may become available in Winnipeg in the future.

For those interested in applying for consideration to this team please send your application to the Emergency Services College in Brandon to the attention of Scott Kerbis. Please mark on the envelope "USAR Team Member Application". Applications will be accepted until April 30, 2004. Team members will be selected based on the emergency response experience they bring to the team, their availability for deployment, and any other additional skills they possess which will enhance the team's capabilities.

## EASTMAN MUTUAL Aid DISTRICT Holds School Bus EXTRICATION SEMINAR

The Eastman Mutual Aid District held a school bus extrication seminar on October 25, 2003 in Ste. Anne Manitoba. The seminar consisted of 24 fire fighters from 10 fire departments within the District. The seminar was organized by Ken Dayment, Fire Chief Ste. Anne, Ron Bridges, ESO/OFC and Murray Bedford, ESO/OFC. The fire fighters involved wish to express their appreciation to the instructors Murray Bedford, OFC, Ron Bridges, OFC, Mike Purtill, Northeast Mutual Aid District Training Co-ordinator; and Randy Antonio, South Interlake Mutual Aid District Training Co-ordinator.



*Contributed by Ron Bridges, OFC*

# OBA EMERGENCY SERVICES

## PIPESTONE-ALBERT DISTRICT FIRE DEPARTMENT FIRE CHIEF HONOURED

**R**etired Fire Chief Bill Busby of the Pipestone-Albert District Fire Department received a

token of appreciation for 43 years of loyal service to the fire department.

Presenting the engraved axe from the Oak Lake Mutual Aid District is left to right, Fire Chief Jack Berry, Ron Denslow of the Office of the Fire Commissioner, Retired Fire Chief Bill Busby and Terry Bajus of the Oak Lake Mutual Aid District.

The evening honoring Bill's many years of service was held in Reston.

*Contributed by Fire Chief Brad Yochim, Wallace District Station 1*



## SPERLING FIRE DEPARTMENT

**T**he Sperling Fire Department got inventive and created a wagon and sled used for moving portable pumps/air bottles/rolled hose and anything else that is heavy or hard to handle. The idea for the wagon came from an article in 'Fire Fighting in Canada...Innovations'. A fire department made a small two wheel wagon for that purpose. Sperling Fire Department's wagon was bought at Princess Auto for approximately

\$120.00. When we began pricing out the cost of building our own, we realized the finished product was already available for a reasonable price. The sled is the top of a water tank.



*Contributed by Fire Chief Lyle Rance, Sperling Fire Department*

## SWAN LAKE FIRE DEPARTMENT HONOURS CAPTAIN

**O**n Feb. 22, 2004 after a 22 year career, Captain David Sheffield retired from the Swan Lake Fire Department. Here he is being presented with a pen, calculator set to honour this occasion.

In the picture L-R is Captain David Sheffield, Emergency Services Officer Murray Bedford and Swan Lake Fire Department Chief John Campbell.

Thanks David for your years of commitment and service!

*Contributed by Gary Buydens, Deputy Chief Swan Lake Fire Department*



# NEWS AND VIEWS OF MANIT

## CARBERRY, NORTH CYPRESS FIRE AND RESCUE TEAM PLACE FIRST PROVINCIALY - EXTRICATION COMPETITION

**O**n Saturday, September 6, 2003 the Carberry Fire Department participated in the annual Manitoba Vehicle Extrication Competition hosted in Virден. It was organized by the Virден Fire Department and Transportation Emergency Rescue Committee (TERC).

A total of five Fire Departments and two teams from the Manitoba Emergency Services College competed for first, second and third place. Each team consisted of a Captain, a Medic, three Technicians and one alternate. They were allotted 20 minutes to extract two live victims placed strategically in a two-vehicle crash scenario. Although getting the victims out as fast as possible was the objective; the extraction must be done as safely as possible. The team was scored in many different categories as well as how well the captain did in controlling the scenario and leading the team.

The Carberry North Cypress team placed first, as well, team Captain, Bob Toma received the Captain award.

This is the Fire Department's seventh year attending this competition. They placed third the first year and second last year. As volunteers, they spend



*GATHERED AROUND THE TROPHY THEY WON IN VIRDEN, the Carberry North Cypress Fire Department's Extrication team were (L-R): Ty Cobb, Chris Arthur, Jayson Downey, Bob Toma (Captain), Keith Loney and Jim Brereton (Medic). The team hopes to compete next year in Mississauga, Ontario.*

many hours training to ensure they can provide the best care to their community and surrounding area. Gone are the days of "Wet Stuff" on the "Hot Stuff"; Fire and Rescue has become extremely technical and the guys and gals at the hall take their job very seriously.

Chief Don Menzies is very proud of his people and believes they deserve first place. They all worked hard for it and hope they can raise the funds required to now go to the Nationals in Wasaga Beach Ontario next year. The

community and area should also feel proud, for if it was not for their support and dollars either by direct donations or by supporting our fundraisers, the talent wouldn't be there. Congratulations guys!

The huge trophy that was designed and built by Gabler Welding will stay here for a year. For the next few months it will be placed in different businesses around town for everyone to see.

*Contributed by Chris Arthur, Carberry North Cypress Fire Department*

## SOUTH INTERLAKE, NORTHEAST MUTUAL Aid DISTRICTS RETIREMENTS AND APPOINTMENTS

Congratulations to Dave Devos, Fire Chief, Narol Fire Department; John Murrell, Fire Chief, Springfield Fire Department; Les Lillebo, Fire Chief, Rosser Fire Department & Ron Lucas, Fire Chief, Stony Mountain-Rockwood

Fire Department on their retirement.

Congratulations to the following individuals on their appointments: Robert Herda, Fire Chief, Narol-RM St. Clements Fire Department; Mike Purtill, Fire Chief, Springfield Fire Department;

Mike Palmer, Fire Chief, Rosser Fire Department; Robert Manchulenko, Deputy Chief, Rosser Fire Department & Wallace Drysdale, Fire Chief, Stony Mountain Fire Department.

*Contributed by Ron Bridges, ESO, OFC*

# OBA EMERGENCY SERVICES



**Human settlement, climate, and the condition of our forest ecosystems now form an equation where wildfire is becoming an increasingly persistent and severe threat. Few experts believe the destructive fires of 2003 were simply exceptional disasters. More likely, they were the beginning of a new era of frequent, catastrophic wildfire.**

**The purpose of the BC Wildfire Conference 2004 is to:**

- lay the foundations for a broad understanding of our present wildfire predicament;
- present the strategic policies and practices we need to implement to abate the hazard;
- discuss how we must share the responsibility for wildfire in order to mitigate its future effects.

No longer just for the specialized few, wildfire now touches the interests—and livelihoods—of urban planners, municipal and regional district officials, insurers, conservationists, developers and landowners, as well as the traditional sectors of fire protection and forestry.

**The conference topics range from the ecology, economics and governance of wildfire management to the specifics of the wildland-urban interface, fuels reduction, emergency planning, bio-mass reduction opportunities, public education, parks policy and home insurance.**

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## *INVITED SPEAKERS*

The Honourable Mike de Jong, B.C. Minister of Forests

The Honourable Gary Filmon, Chair of the B.C. Firestorm 2003 Provincial Review

Robert Mutch, USDA Forest Service (retired), Conference Keynote Speaker

John Gledhill, Chief Officer Tasmania Fire Service

Vaughn Palmer, Columnist Vancouver Sun

Along with fire experts from across Canada and the United States

May 11, 12, 13, 2004 – Whistler, British Columbia  
**For more information on conference speakers, the full program and how to register  
visit our website or contact the WSCA office at 604-736-8660**

**[www.wildfireconference04.com](http://www.wildfireconference04.com)**

# NEWS AND VIEWS OF MANIT

## **FIRE FIGHTERS BURN FUND INC.**

303-83 Garry Street, Winnipeg, Manitoba R3C 4J9 • Phone (204) 783-1733 Fax: (204) 772-2531



**2**003 was certainly a busy year for the Fire Fighters

Burn Fund. Fundraising projects kept us on the move and the results are worth it.

With a number of projects on the go, our commitments to the two Burn Units and Burn Survivors, a steady source of income is necessary. To that, we extend a sincere thank you to all the Fire Fighters and EMS Responders that have helped us throughout the year.

Just to recap: There are two Burn Units (Adult and Children) in the Province, both of which are located in Winnipeg. Anyone suffering burn injuries or requiring treatment for inhalation injuries, skin grafting or reconstructive surgery are taken there for treatment. This includes the entire Province of Manitoba, Northwest Ontario and Nunavut.

We raise monies for the purchase of specialized equipment, burns research, staff education, maintenance of an Occupational Therapy Section, lodging support for family members that accompany loved ones brought to the Burn Unit(s), a burn camp for children who have been patients in the Pediatric Unit, an annual Burn Survivor Conference, a Wilderness Retreat for adult survivors and prevention programs such as, S.A.F.E. Baby, the Fire Safety House Trailers, Learn Not to Burn, The Great Escape CD and our Children's Activity Book.

To support all we do we are constantly fundraising, whether we are directly involved or others donate to us from their activities, sponsorships, memorials, estate bequests or general donations.

### **Some of the Fundraisers Included:**

The *14th Annual Cycle-a-Thon* from Winnipeg to Misty Lake Lodge, North of Gimli, cyclists can ride part of, or the whole distance. The pledges that they collected for their efforts this year totaled approximately \$20,000. Many thanks go to the riders and the support volunteers who watched over them and provided refreshments along the route. Additional thanks go to the Winnipeg, East St. Paul, Narol, Selkirk, St Andrews (Clandeboye and Matlock), Winnipeg Beach and Gimli Fire Departments for logistical and color support. They all contributed to a safe ride.

The Annual *Heat Seekers Raffle* tickets are distributed to most of the Fire Departments in the Province and the response has been great. This is our largest annual fundraiser and is expected to raise nearly \$40,000. for 2003. We have been increasing the number of prizes and this has guaranteed a good distribution of winners.

The *11th Annual Sportsman's Dinner* was held at the Riverboat Family Restaurant in Selkirk. An exotic menu of local and foreign delicacies was prepared for a crowd of hungry enthusiasts. The different auctions, a humorous host and good fellowship have guaranteed a sell-out each year. Many thanks goes to the committee: Doug Poirier, Dan Thor, Lorne Hokanson, Rick Hook, Roger Myal and Ricky Lloyd, as well as about two dozen volunteers who contribute to the planning, gathering, preparing, serving and cleanup over the past 11 years. These enthusiasts have raised well over \$100,000. for equipment and services for the Children's Burn Unit.

The *8th Annual Miracles 'N' Magic Show*: Approximately 6000 adults and children attended this year's presentation and if the applause, laughter and audience participation was any indication, it was another great show.

*Cans for Cures*: We have partnered with this group in the collection of aluminum cans to be converted into cash to fund concerns about children with cancer and children with burns. With the permission of the Winnipeg Fire Paramedic Service, collection bins have been placed at a number of fire stations. The proceeds from the sale of aluminum cans from these locations are split 50/50 between Cans for Cures and the Fire Fighters Burn Fund. We are grateful for Mr. George Betka's initiative and caring that got this project underway.

The *Manitoba Electrical League* is made up of approximately 150 companies and approximately 400 members. They represent wholesaler, contractors and manufacturers of electrical products and services. This year, they generously donated \$3500. toward our programs.



Martin Johnson presents Manitoba Electrical League President Garry Pestaluky, with a Plaque in recognition of "Generous Contributions and continued Support of the FF Burn Fund.

The *25th Annual Nelson River Firefighters Rodeo* has grown in popularity and numbers. They have been very supportive of the Burn Fund. We are hoping to join them in June for this year's event.

# OBA EMERGENCY SERVICES

## **Canada Safeway We Care Program:**

Each year, every Safeway Store is encouraged to adopt a different charitable endeavor to raise funds for. We have been fortunate to have been selected by the Safeway Store at River & Osborne in Winnipeg. Their in-house activities can raise \$3,000. or more. Our thanks go to the store staff for all their efforts and to the customers that support their fund raising.

## **Some of Our Projects Include:**

The *Annual Children's Burn Camp* at Camp Arnes hosts approximately 40 children, aged 5-18, each year. The kids come from all parts of the catchment area and from all walks of life. Hospital staff and fire fighters come out as volunteer camp counselors. They have a great time swimming, camping, horseback riding, challenging the climbing wall, visiting the zoo, doing crafts, games, etc. The older kids are taken to Gull Harbour for a game of golf. The bus ride home is usually filled with exhausted, sleeping campers.



*George Bekta, Chairman of Cans for Cures presents a cheque for \$2,000 to Martin Johnson, Chairman of the Fire Fighters Burn Fund. The monies come from the sale of aluminum cans collected at Winnipeg fire stations. Cans for Cures supports children with cancer, while the Burn Fund supports children with burn injuries.*

The **Annual Two Day Adult Burn Conference** program includes an inspirational burn survivor describing his/her journey from a normal life – through the trauma and healing stages of their burn injuries and the eventual return to society. Forums of burn survivors, professional speakers and sharing circles are all part of the agenda. Approximately 100 survivors and family members attend.

The *S.A.F.E. Baby Program*, which had kits containing a smoke alarm, a bath water thermometer, electrical outlet plug covers, a safety educational booklet for new parents and more is packed into a cloth diaper bag and given to parents of new born children at birthing hospitals throughout Manitoba. Each year roughly 15,000 kits, at a cost of approximately \$15. each was handed out. This program has now wound down.

*The Great Escape:* We funded the development, production and distribution of a new fire escape interactive learning computer game for school children. In the region of 600 elementary schools and over 200 fire departments in Manitoba were supplied with free copies. This was accomplished at a cost of approximately \$50,000.

*Fire Safety House:* We funded the purchase of a new 32 foot Fire Safety House Trailer Unit. This is a teaching tool that fire departments in the capital region can have access to for teaching prevention programs in the home. It's available on a first come-first serve basis. Call 986-6358 for information and to book.

## **Wonderful News...**

This summer, after 20 years of waiting, planning, canceling and re-planning, we were able to convince the powers that be that a new 12 bed Intensive Care Burn Unit for Adults and Children should be built. It is to be included in the construction of a new medical structure in front of the Health Sciences Centre. The final piece

of the puzzle fell into place with the commitment by Gary Doer that his Government would find the final \$2,400,000. required to furnish and outfit the Unit.

As a fire fighter based volunteer organization, we can certainly take pride with the improvements in care and outcomes that are now available to burn survivors and our work in prevention. This is yet another way we serve the communities we work and live in, and, in return; we have earned additional respect from those same people, as well as those in local councils and the legislature. Hard earned, well deserved.

*Contributed by Martin Johnson, Chairman Fire Fighters Burn Fund*

## **FIRE FIGHTING TESTING**



The Manitoba Emergency Services College (MESC) will be offering the Candidate Physical Ability Test (CPAT) on the following date at the MESC in Brandon, Manitoba. This test is **not** for entrance into the Public Fire Paramedic Program.

June 8, 2004

This test is now a requirement for employment with many career fire departments including the Winnipeg Fire Paramedic Service. An Orientation day for the test will be April 8th, 2004, beginning at 10:00 a.m. at the MESC in Brandon. The cost for this test is \$100.00 (payable to Minister of Finance) by Money Order, **Certified Cheque ONLY**, Master Card, Visa, and Cash.

For further information or to book a test date please contact the MESC at

(204) 726-6855 or  
1-888-253-1488 (toll free)

Photo identification is required

## NEWS AND VIEWS OF MANITOBA EMERGENCY SERVICES

### Gimli Fire Chief Presented Fire Services Exemplary Service Award

**F**ire Chief Gary MacGregor of the Gimli Fire Department was surprised, to say the least, as he was presented his Fire Services Exemplary Service Award at the 2003 Canadian Association of Fire Chiefs General Meeting in Mississauga. The award was presented by CAFC President, Ken Kelly of the Yarmouth Nova Scotia Fire Department along with Roger Gillis of the Office of the Fire Commissioner.

Gary has served on the Gimli Fire Department for twenty two years and has become more involved as the years have gone by. Gary has served as Deputy Chief for five years and as Chief for the last seven. He has also served as Chief of Seagram Fire



Department for over twenty years. Gary leads by example and has made all the members truly part of the team. Gary is very involved as an active member of Manitoba Association of Fire Chiefs. As well as his dedication to his community through the Fire Service he takes

pride in his community and it is demonstrated in his actions. Gary has also made and put up all the Christmas decorations for the town, organizes the members to cut the grass along the highways into town, and maintains an outdoor rink for youth. Gimli is extremely fortunate to have a Fire Chief like Gary MacGregor.

Congratulations are also in order to the members of the Gimli Fire Department. All Fire Fighters have now completed their Level I Fire Fighting Level I training in accordance with the National Fire Protection Association 1001 Standard.

*Contributed by Roger Gillis, ESO, OFC*

### GOVERNOR GENERAL AWARD PRESENTED TO LONG TIME MEMBERS OF THE FIRE SERVICE

**S**cott Smith, Minister of Transportation and Government Services along with other distinguished guests and presenters attended an awards reception to recognize and honour a group of extraordinary individuals. Fire Services Exemplary Service 40 year bars were presented on January 6, 2004 to George Bergen, Captain, Winnipegosis Fire Department, Bryan Nichols, Fire Fighter, Dominion City Fire Department, Cornelius Bergen, Fire Chief, Winnipegosis Fire Department and Martin Johnson, Retired, Winnipeg Fire Paramedic Services. Unable to attend but also receiving the 40 year bar for dedicated service was William Busby of the Pipestone – Albert District Fire Department.

Mr. Martin Johnson was dually honoured that evening. The Honourable Scott Smith had the

pleasure to congratulate and present the Mary Beth Dolin Meritorious Fire Service Medal to Mr. Johnson to honour his individual achievement in the fire service. It is a medal awarded to those who have demonstrated excellence, leadership or outstanding achievement, or to those whose contribution has substantially enhanced the safety of the people of Manitoba.

Once again, congratulations and thank you all for your many years of dedicated service!

*Contributed by Brenda Hollier, OFC*



*The Honourable Scott Smith and Fire Commissioner Douglas Popowich with Fire Services Exemplary Service Medal recipients: George Bergen, Bryan Nichols, Martin Johnson and Cornelius Bergen*

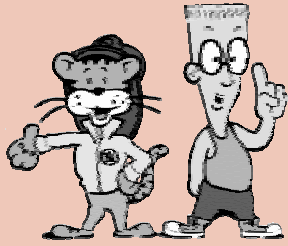
*Martin Johnson receives the Mary Beth Dolin Meritorious Fire Service Award from the Honourable Scott Smith*





# EDUCATION

## 3RD ANNUAL FIRE AND LIFE SAFETY CONFERENCE



Planning is underway! The 3rd Annual Fire and Life Safety Conference, hosted by the Office of the Fire Commissioner is scheduled for Saturday, September 25, 2004 at the Manitoba Emergency Services College in Brandon. Please call Kathy at 1-888-1488 if you have any topic ideas or suggestions. I look forward to hearing from you!

## School of the Year



This is the fifth year of a five year commitment to the 'School of the Year' program. The program was implemented to encourage better usage of the Learn Not to Burn® program in schools. Last years winner was Kircaldy Heights School in Brandon whose parent council was awarded \$1000 for their outstanding efforts. Information will soon be sent to the schools regarding the award as well as outlining the necessary criteria. Part of the criteria is the Fire Department's support of the schools. For further information call Kathy Danino, Fire and Life Safety Educator at 1-888-253-1488.

## Upcoming Course Dates

Mar. 22 – 24	EMS Response to Hazardous Materials Level I <b>CANCELLED</b>	Brandon
Mar. 22 – 26	Human Resource Management	Brandon
Mar. 29 & 30	Community Trauma Postvention	Winnipeg
Mar. 29 – April 2	Part 3: Large Buildings - Life Safety Systems <b>CANCELLED</b>	Brandon
April 3	Emergency Services Instructor Con Ed	East St. Paul
April 5 – 9	EMS Response to a Hazardous Materials Level II	Brandon
April 14	Fire Investigator Accreditation Testing WRITTEN EXAM	Brandon and Winnipeg
April 14, 15 & 16	Rescue Practices	Brandon
April 14 – 16	Risk Management – An Emergency Services Perspective	Brandon
April 17 & 18	Fire Fighting Level I & II PRACTICAL SKILLS TESTING	Brandon
April 17 & 18	Critical Incident Stress Management – Basic	Morden
April 19 – 23	Rope Rescue Technician	Brandon
April 19 – 23 & 26 – 30	Hazardous Materials Technician	Brandon
April 23 - 25	Ground Search & Rescue - Basic	Oak Lake
April 30, May 1 & 2	Pump Operations Instructor	Gimli
April 30, May 1 & 2	Ground Search & Rescue - Team Leader	Snow Lake
May 3 - 7	Confined Space Technician	Brandon
May 12 – 14	Fire Investigation Accreditation Testing PRACTICAL EXAM	Brandon
May 17 – 21	Water Rescue Technician	Brandon
June 5 & 6	Fire Fighting Level I & II PRACTICAL SKILLS TESTING	Thompson
June 12 & 13	Fire Fighting Level I & II PRACTICAL SKILLS TESTING	Brandon
June 11, 12, 13	Emergency Vehicle Driving Skills Instructor	Selkirk
June 14 – 18	Fire Investigation Level III	Brandon
June 19 & 20	Critical Incident Stress Management – Basic	Steinbach

## NEW TRAINING CERTIFICATION PROGRAM

Canada has recently introduced a nationally certified child car seat training program. Through St. John Ambulance of Canada, you may now become certified as a child car seat Technician or Instructor, allowing you to perform inspections or training anywhere in the country. If you are interested in promoting child passenger safety in Manitoba, consider applying to become a certified CRS (child restraint systems) Technician or Instructor.

# EDUCATION

## Knock On Some Doors ...It May Save Your Life

**P**re-incident planning, an under-utilized tool of the Emergency Services can mean the difference between life and death. Built upon the premise that an incident will occur, the Emergency Services can better equip themselves against the potential risks associated with our profession.

Contrary to prevention programs that tirelessly pursue the reduction or mitigation of potential incidents by recognizing hazards and making corrections, pre-incident planning stays the course of pessimism to a degree and becomes a vital risk management tool.

Risk Management, as a fundamental element of an Incident Management System causes the Incident Commander to weigh the 'risks versus the benefits', and as such requires that (s)he make decisions based on known fact rather than fiction. Elements of Risk Management include 'Probability and Consequence', or otherwise described as 'Frequency and Severity'. An often underestimated, comparison within the framework of Risk Management, is the measure of 'Needs versus Ability'.

In this ever evolving, 'Hollywood' driven world of the Emergency Services, the customer has come to expect higher levels of service delivery and professionalism from its Emergency Response Services, albeit career or paid-call. It is imperative to answer these expectations by inventorying the community's needs, and then taking steps to fairly, but honestly evaluate those needs against your own capabilities. It is understandable, and undeniable that being self-critical at times is often a difficult challenge, however in this day and age, it is imperative.

To completely understand what your customer expects, it is important that you involve them in your day to day affairs through your education and marketing strategies. As part of those strategies, it is important that you be up-front and honest with your customer as

to the services that you can competently provide. Extolling the positives that you and your organization enjoy, and bathing in those successes is a much easier task than letting your customer know of your short comings. However difficult, it is wise to be forthcoming with this strategy rather than trying to play catch up after the fact.

By taking the time and investing wisely in a Pre-Planning effort you and your organization can prepare for a successful future. Pre-Planning will identify hazards and risks that face your organization, will allow you to pro-actively approach responses, and will aid the Incident Commander with 'Real Time' Risk Management capabilities, all of which are in the spirit of keeping our responders alive.

The number five seems to show favor within the Emergency Services. NIOSH reports that the top five causes of firefighter deaths include lack of incident command, inadequate risk assessment, lack of accountability, inadequate communications and lack of SOP's. A favorite five within seminars we deliver are the five 'C's, those being lack of command, lack of control, lack of construction knowledge, lack of communication and a lack of common sense.

A proactive approach involving Risk Analysis is founded on the premise of a good Pre-Incident Plan. A process of identifying risks, and creating a Risk Management Plan to address them will position the Organization to protect the lives of the Emergency Responder. Understanding the needs of your community and comparing those needs to your organization's abilities (gap analysis) will undoubtedly identify some gaps. Building a bridge to eliminate the gap requires you to reach into your creative toolbox and create a process. A five-step process has been created that can be both proactive, and in some cases reactive, enabling you to respond to your risks as identified during your Pre-

Planning efforts.

The first step is Prevention. This not only includes Fire Prevention, but Prevention of a broader nature that embraces Life Safety as a whole. The second step - Education. This step is commonly directed to the public, however all the stakeholders need to be educated to correct hazards, risks or personal behaviors. The third step is an Incident Management System that follows the spirit of NFPA 1561, woven with well trained personnel, risk management practices, and a clear understanding that safety of all is paramount. The fourth step is a Training Plan that addresses the identified hazards and risk. The plan should build upon existing strengths and new initiatives to address those hazards that are either newly found, or have slipped through the cracks of regular training. The last and certainly not least is the need for GOG's. No game was ever won without everyone understanding the rules and pulling together to achieve victory. These five steps are designed to address your Risk Management program's Community, Organizational, Operational, and Information Management concerns that were identified during the Pre-Planning process.

Take the time to get to know your community. Only observing the scenery from the front street and not taking a good look behind and inside is an unwise thing to do. Knock on some doors and discover what really makes your Community tick. The time you spend will assuredly produce only positive results, and the most positive of those will be that you and your people get to go home at the end of the run. Should have, could have, and would have, are all past tense expressions that will probably be expressions during an inquest or funeral. Don't let that happen to you.

*Contributed by Al Gray, ESO, OFC and Brian Bentley, Chief, Saskatoon Fire & Protective Services*

# EDUCATION

## A TRAIN-THE-TRAINER SESSION FOR THE BASIC LEVEL CBRN FIRST RESPONDER TRAINING PROGRAM

**A** Train-the-Trainer session for the Basic Level CBRN First Responder Training Program was held in Winnipeg on October 20 and 21, 2003. It was the first time that the Trainer course was available in Canada. Successful participants were Sgt. George Murray, Winnipeg Police Service, as well as OFC HazMat Technicians, Pat MacIsaac, Stephen Obsniuk, and Shirley Dufresne.



(L-R) Pat MacIsaac, Stephen Obsniuk, George Murray, Shirley Dufresne, Sam McCready, Martin Levesques, Ruth Carriere, Mark Castle, Linley Biblow

Day 1 of the program consisted of familiarization with the course material for the prospective instructors. Linley Biblow, Mark Castle, Sam McCready and Martin Levesques traveled from Ottawa's Office of Critical Infrastructure Protection and Emergency Preparedness (OCIPEP) to facilitate the training sessions.

On Day 2, approximately 25 members of emergency service agencies from across the Province attended the Basic Level program held at Winnipeg Fire Paramedic Service Training Academy,

which was delivered by the new instructors. Also in attendance was Ruth Carriere, Director, Training & Education, OCIPEP.

The Chemical, Biological, Radiological and Nuclear (CBRN) First Responder Training Program is designed for those first-arriving responders to meet the new challenges presented by a CBRN terrorist event. The Basic Level involves non-intervention training, focusing on the need to recognize the incident for what it is and to call for specialized resources. OCIPEP is also developing Intermediate and Advanced CBRN training programs.

*Contributed by Stephen Obsniuk, Pat MacIsaac, Shirley Dufresne, OFC*



## NORTHWESTERN ONTARIO FIRE & LIFE SAFETY EDUCATORS CONFERENCE

### Fort Frances, Ontario

La Place Rendez-Vous Hotel  
1201 Idylwild Drive  
Fort Frances, ON  
Phone: 1-800-544-9435

To register for the conference, please contact:

Northwestern Ontario  
Fire Safety Coalition  
c/o Ken Peterson, Secretary/Treasurer  
350 Second Street South  
Kenora, ON P9N 1G5  
Fax: 1-807-467-2155

For more information contact your hosts:  
Northwestern Ontario Fire Safety  
Coalition Executive

**Steve Richardson**  
Phone: (807) 274-984  
fortfire@ff.lakeheadu.ca  
Fort Frances Fire & Rescue Services

**Ken Kurz**  
Phone: (807) 223-117  
kkurz@dryden.ca  
Dryden Fire Service

**Ken Peterson**  
Phone: (807) 467-2090  
kpeterson@city.kenora.on.ca  
Kenora Fire & Emergency Services

## CHILD CAR SEAT SAFETY Free Child Car Seat Checks

**I**t's a frightening statistic. In Manitoba, 80-90% of child car seats are not installed or not being used correctly.

No parent willingly puts his or her child at risk. In fact 63% of parents with the incorrectly installed or used car seats thought they were doing the

right thing.

The problem lies in the sometimes-complicated relationship between the child car seat, the vehicle it's installed in, and the way it's used.

That's why we've partnered with the Fire Paramedic Service to provide free child car seat checks. Inspections are

available in most communities in Manitoba. For the centre nearest you, call our Road Safety department at 1-888-767-7640 (toll free) or 985-7100 in Winnipeg.

*Contributed by Kevin Young, Manitoba Public Insurance*



# CRITICAL INCIDENT

This issue's column will focus on trauma postvention models and the mission statement, goals and objectives of the Manitoba Critical Incident Stress Management Network.

## Trauma Postvention Models

*There are a number of models to help individuals who have been traumatised or affected by critical incidents. Most of the recent "postvention" (what we do to help after an incident is over) models are basically non-clinical group process models that attempt to validate and normalise people's reaction to traumatic events. To be able to understand trauma postvention we must understand the impact of a critical incident or traumatic event upon individuals and communities. There are two models currently in use by the Government of Manitoba and the Regional Health Authorities; the Critical Incident Stress Model (CISM) and the Community Trauma Postvention Model (CTP). The CTP model was developed in Manitoba by Gord Favelle and Ms Leanne Boyd.*

It must be pointed out that each of these models was developed in a particular context (demographics, culture, need, etc.) and consequently makes basic assumptions regarding the target groups they are applied to. In some circumstances the application of a model to a population it was not designed for can create a situation where there is no benefit to the affected people, or in some cases can actually do harm. Some of the more recent research implies that exposing people who have not directly witnessed the traumatic incident to the details of the incident can be harmful to them. As well, in some situations having people re-experience the traumatic event can also be harmful.

**Therefore, it is important that we apply the right model to the right situation.** By not doing so we have the potential to do harm! It is important to understand the differences between these two models and their applications. At times in the community there may be confusion as

to what team does what for whom. In this column we will focus on the CISM model and the Office of the Fire Commissioners CISM Network.

## Critical Incident Stress Management

Critical Incident Stress Management is a process originally designed by the Israeli Army and then modified by Dr. Jeffery Mitchell (1983) to assist emergency services personnel to cope with the impact created by emergency service and critical incident stress. The Manitoba CISM Network has been in operation since 1991. It was developed as a joint initiative between the Office of the Fire Commissioner and Manitoba Health. The Mission, Goals and Objectives of the Network are as follows:

### Mission

The Critical Incident Stress Management (CISM) Network provides timely, effective assistance to individuals involved in critical incidents, thereby minimizing symptoms of Critical Incident Stress and mitigating, or perhaps preventing the development of Post Traumatic Stress Disorder.

This service is provided to emergency services personnel in Manitoba on a "no charge" basis to those receiving assistance through the Network via trained volunteers.

### Target Groups

The target groups include fire, ambulance, nursing, physicians, dispatch and law enforcement personnel.

### Goals

The goals of the Manitoba CISM Network are:

1. to educate individuals about stress reactions and ways of coping adaptively with them;
2. to instill messages about the normality of reactions to critical incidents;
3. to promote emotional processing and sharing of the event;

4. to provide information about, and opportunity for, further trauma-related intervention if it is requested by the participant;
5. to develop and provide peer and family understanding and support to the individuals;
6. to develop stress reduction techniques, and
7. to help re-establish a sense of control, mastery and empowerment.

### Objectives

In order to achieve the above goal a number of process and functions must be provided by the Network and the Office of the Fire Commissioner:

1. Provision of CISM training and skill development to create a qualified and effective CISM response.
2. Provision of a range of CISM responses which include (but are not limited to):
  - a. Pre-incident education
  - b. On-scene support services
  - c. Defusings
  - d. Demobilisations
  - e. Debriefings
  - f. Individual Consultations
  - g. Follow-up
  - h. Speciality Debriefings
  - i. Significant Others Support
  - j. Professional Referral Service
3. Support to CISM Network teams in order to be able to carry out these functions

CISM, as it was originally conceptualised and developed, is not seen as "psychotherapy" or "counselling" (Mitchell & Everly 1996). In fact, it is likely that CISM is attractive to emergency services workers because it is not seen as psychotherapy but rather as "psychological first-aid".

The first trained CISM team was put into operation in 1991 in the Parkland Region as a pilot project. It soon became apparent that this team was effective and on a regular basis was requested to travel out-of-region to assist other emergency services and

# STRESS MANAGEMENT

hospital workers cope with critical incidents. After the pilot and an evaluation it was decided to create teams in all of the remaining Health Regions (the Regional Health Authorities were not in existence at that time) creating the current seven teams throughout the Province.

The majority of these teams are made up of volunteers from emergency services and hospitals as well as local community mental health workers and other clinically trained people. The Office of the Fire Commissioner supports the operational costs of the teams (mileage and other expenses where appropriate) as well as provides staff time and resources to maintain the Network. The Network is also supported by Manitoba Health and the Regional Health Authorities and is

seen as an effective service and management tool.

The Office of the Fire Commissioner, through the Manitoba Emergency Services College, provides CISM and Community Trauma Postvention training in Manitoba. The following dates and locations for the remainder of the 2003/2004 academic calendar year:

## **CISM Courses 2003 - 2004**

March 29 & 30, 2004

**Community Trauma Postvention**  
Winnipeg

April 17 & 18, 2004

**BCISM**  
Morden

June 19 & 20, 2004

**BCISM**  
Steinbach

To obtain further information or to register for the courses listed above please check out the Office of the Fire Commissioner's web site ([www.firecomm.gov.mb.ca](http://www.firecomm.gov.mb.ca)) or contact the Manitoba Emergency Services College at (204) 726-6855 or toll free 1-888-253-1488.

If you want further information on the Network or CIS reactions contact Gord Favelle, Manager CISM Network, at 945-2919, 932-0958 (pager) or [gfavelle@gov.mb.ca](mailto:gfavelle@gov.mb.ca). If you require a response from one of the CISM teams call the 24-hour emergency hotline at 1-888-389-3473.

Next issues column will look at in detail the CISM responses provided by the Manitoba CISM Network.

## NEWS FROM THE EASTMAN CISM TEAM

This month's column will be an article from the Eastman CISM Team. I would encourage all the teams to submit articles to Burning Issues.

*Gord*

Let's face it. We've all seen our share of articles questioning the usefulness of CISM programs. Personally, I think everyone is entitled to his or her opinion, but I also know that statistics can be "molded" to reflect certain opinions. All I intend to do today, is introduce to you our Eastman CISM Team.

This team was created through the efforts of an Emergency Services Officer and a Steinbach Fire Chief, back in the early '90s. As with most successful teams, this one started out with an extremely dedicated, core group of people. We are fortunate to have 3 of the original members remain active with us, to this day.

We meet approximately four times a year to review any current or on-

going issues, policies, training and any "activity" since the previous meeting. We've occasionally had the privilege of special guests, such as Gord Favelle, Manager of CISM Network, and our neighboring team from the South Interlake. Ideas are exchanged, presentations are given, and an "around the table" is always encouraged.

The Eastman Team has awarded one of our retired, and long-time members a plaque of appreciation, sent a number of members to CISM conferences, and presented a member with an award for her outstanding efforts at an MCI. Part of our success can be attributed to the grants that have been made available, and to the generous donations from the communities we serve.

Of course the other part of our success is the people themselves. They are supportive, kind, dedicated and have this quiet sense of understanding in their eyes. Some of

them have received defusings or debriefings, and some have participated as a peer. However, there are others who have done neither, but have seen enough to acknowledge the emotional "heaviness" of an emergency responder's job.

One of our firefighters can recall participating in a defusing, after responding to events such as a murder/suicide, the death of a child, and double line-of-duty deaths, just to name a few. He's found great value in the CISM process each and every time. In fact, the feedback from all participants has been positive, from both short and long-term perspective.

The Eastman CISM team covers a huge expanse of area, from Dominion City to Bird River. We're ready at a moment's notice, so remember, help is but a phone call away.

*Contributed by Leanne Jorgenson, EMT 2*

# CODES & STANDARDS

In Manitoba, we adopt the National Fire Code and add specific amendments recommended by the Provincial Building Standards Board.

Part 6 of the Fire Code provides for certain standards related to the installation, inspection, testing, maintenance and operations for the fire suppressions systems. There is a Manitoba amendment to the Fire Code in existence that says "any person who performs inspections, tests or maintenance on fire alarm systems and components must have successfully completed the Fire Alarm Technician Certificate Program (offered through the Canadian Fire Alarm Association and Red River Community College), or shall have successfully completed any other program or course recognized by our department".

In addition to the Manitoba amendments the changes have been announced in following news release.

## Changes Announced to Improve Fire Sprinkler System Safety

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### New Regulation Developed Through Consultation with Industry

News Release (March 6, 2003)

An amended apprenticeship trade regulation for sprinkler system installers will enhance worker safety and improve consumer and environmental protection.

"Individuals who install and service this equipment must have training that reflects knowledge of the latest materials and servicing techniques." "Errors in judgment or workmanship can be costly in terms of injury to workers, damage to equipment or materials and the potential threat to the safety of people who rely on these fire suppression systems."

The new regulation was developed in consultation with industry and companies that work with sprinkler systems and fixed fire protection equipment and was designed to enhance the consistency of Manitoba's certification regulations.

Sprinkler system installers assemble, install, repair and inspect sprinkler systems used for fire protection purposes. The new regulation requires individuals who perform this work to be certified as a journey person or be registered as an apprentice to legally work in Manitoba. People who work in the residential sector or who perform routine maintenance tasks in all other building sectors are excluded from compulsory certification.

Uncertified but experienced installers have one year to apply for a Manitoba-only certificate of qualification based on their work experience. After the application deadline expires, individuals doing the work of sprinkler system installers must complete an apprenticeship to attain certification.

Credentials of individuals who obtained their certificates of qualification under the previous regulation for sprinkler and fire protection system installer will continue to be recognized under the new regulation.

For more information on this regulation and acquiring certification, contact the Apprenticeship Branch at 945-3337. If phoning from rural Manitoba, call toll-free 1-877-978-7233.



## 2004 Annual Spring Seminar

April 21-22, 2004

Best Western Victoria Inn  
1808 Wellington Avenue

The 2004 Annual Spring Seminar will take place April 21-22 at the Best Western Victoria Inn. Some of the tentative topics being planned are:

#### Fire Protection/Mechanical

- Sprinkler - installation and design
- Vertical Spaces, Fire Separations
- Fire Mechanical, Sprinkler Certification
- NFPA 33 (paint spray booths and how they are installed)

#### Part 9: Residential

- Foundations, PWF, Concrete Rebar
- (Fire Risk Indices for Application to the Rehabilitation and Re-Use of Residential and Office Buildings in Manitoba.
- NRC 2005 Changes

More sessions are in the planning stages.

#### FEES:

	Members:	Non-Members:
Day 1 Only	\$175.00	\$200.00
Day 2 Only	\$175.00	\$200.00
Full Registration	\$275.00	\$325.00

Student Registration Daily: \$50.00

More information and how to register will be coming shortly in the new year!

## VISIT OUR WEB SITE AT:

[www.mboa.mb.ca](http://www.mboa.mb.ca)

# RECALLS/ADVISORIES

## **CPSC, S.K. Enterprises Announce Recall of Pressure Washers**

The following product safety recall was conducted by the firm in cooperation with the CPSC. Consumers should stop using the product immediately unless otherwise instructed. Product Name: Strategy 1500 PSI Mobile Pressure Washer. Manufactured by Shanghai Mei Hao Electric Appliance Co. Ltd., Shanghai, China This product has the potential to overheat, posing a potential for fire and personal injury. These blue and gray electric pressure washers are labeled "Strategy 1500 PSI Powerwasher" and were sold as QVC item number V16257. Sold directly through QVC, Inc. to consumers via Internet and television. QVC is contacting each purchaser by direct mail to arrange for the return of each pressure washer for a full credit or refund. Call QVC Customer Service at (800) 367-9444 or visit their Web site [www.qvc.com](http://www.qvc.com).

## **CPSC, Weather Works Announce Recall of Electric Heaters**

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission announces the following recall in voluntary cooperation with the firm below. Consumers should stop using recalled products immediately unless otherwise instructed. Product Name: Weather Works Ventilair Electric Heaters. Manufactured by Weather Works Inc., of Miami, Fla. The electric heater can overheat internal plastic components and damage the wiring, posing a fire and electrocution hazard to consumers. The portable electric heater is beige, constructed of a plastic housing, and has the "Weather Works" logo printed on the front side of the fan. On the base of the unit is a sticker reading, "Model No. CH-601, AC 120V - 60Hz, 1500 Watts, Made in China, 4H39."

Consumers should return the unit to the firm for a full refund plus cost of postage. The heater should be mailed

to: 2340 NW 102nd Place, Miami, FL 33172. Contact Weather Works at (888) 269-9247 between 8 a.m. and 4:30 p.m. ET Monday through Friday.

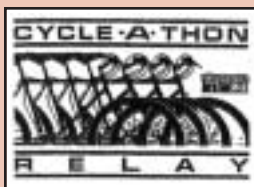
## **CPSC, Bachtold Brothers Inc. Announce Recall of Brush Cutters**

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission announces the following recall in voluntary cooperation with Bachtold Brothers Inc., of Gibson City, Ill. The operator can come in contact with the rotating blade, even when disengaged, by pulling on the front of the mower deck while the engine is running, posing a serious injury hazard to consumers. Consumer Contact: Call Bachtold Brothers toll-free at (877) 784-5161 between 8 a.m. and 4 p.m. CT Monday through Friday or Country Home Products toll-free at (877) 595-3668 between 8 a.m. and 7 p.m. ET Monday through Friday and between 8:30 a.m. and 5 p.m. on Saturday. Consumers also can log on to [www.bachtoldbros.com](http://www.bachtoldbros.com) or [www.weedcutterrecall.com](http://www.weedcutterrecall.com)

## **15TH ANNUAL FIREFIGHTERS CYCLE-A-THON RELAY 2004**

**Yes it's true; the 2004 Firefighter Cycle-a-thon rides again on June 12th!!  
Firefighter Cycle-a-thon Bicycle Relay June 12th (In memory of Lorie Clarke)**

**W**ith the tremendous success of last year, we are expecting another impressive turnout from the paramedics and firefighters. Thank you to all of those who either cycled or volunteered. This is the cycle-a-thon's 15th anniversary and we will be paying tribute to a very special young woman. Several years ago, Lorie Clarke was seriously burned in a childhood accident, which resulted in extended care in the Children's Hospital burn unit. Lorie and her family created the firefighter cycle-a-thon as a way to contribute to the Firefighter Burn Fund. Sadly on February 10th, Lorie succumbed to a serious illness and



passed away. We will dedicate our cycle-a-thon in her memory. The route will remain the same as last year. Cyclists will start at Hyland Park, then proceed north on Henderson Hwy through Selkirk, north along the #9 Hwy past Gimli to the finish line at beautiful Misty Lake Lodge. A BBQ lunch and beer garden with a music man will welcome all cyclists. Enjoy the amenities of the lodge such as a full size indoor pool and jacuzzi. Teams or individuals may enter. There are rest stops and support

vehicles along the route. Registration package information for the dinner, social and overnight accommodations are found at our website [www.cycleathon.ca](http://www.cycleathon.ca). Beginning in April, all Winnipeg firehalls will be sent brochures and posters providing information and registration forms. **Remember, this is not a race but a fun ride.** Cycle any distance you like. All pledges collected go the Firefighters Burn Fund. NOTE: A reminder to those who wish to stay overnight, 2 words, **REGISTER EARLY!!! PH 222-RIDE for more information.** See you there!!

*Contributed by Kevin Phelps Chairman  
Cycle-a-thon*

## STAFF UPDATE

**W**elcome to Grant Winder. Grant has started his New Year off by joining us at the College. Grant is an instructor in the PFPP and will be responsible for instructing Primary Care Paramedic. Grant left the Minnedosa Ambulance Service to work full time in PFPP. He is a Provincial instructor in EMR and EMT and is bringing with him that experience. Welcome aboard Grant!

Carol Smith has moved to the Admissions/Records Management Section of the Manitoba Emergency Services College. We welcome Carol into the College Section of the OFC and hope she finds her new duties interesting and challenging. Clients can reach her at (204) 726-6843.

Welcome to Ken Lanceley. Ken has recently joined the OFC and will have two main duties: He will be both Codes and Standards Officer, and our Aboriginal Liaison Officer.

Welcome to Nancy Anderson. As many of you already know Nancy Anderson has been with us on secondment working in the position of Manager of our Codes Section. Nancy has now accepted the position on a full time basis and so will now be a welcome permanent face within our organization. Nancy brings to our organization a wide variety of skills and capabilities in the area of managing in the Public Sector. Nancy also has a degree in law which I am sure will assist not only the codes section but the rest of our organization

when it comes to looking at issues in a truly analytical way. Nancy has been spending a lot of time over the last few months attending a variety of our Building Code Courses.

Congratulations to Adam Campbell in the Codes & Standards Section (Winnipeg Office). Adam was recently made a permanent employee in the OFC. He brings with him 26 years of experience in the Provincial Public Service including 27 years in Conservation/Natural Resources and 5 years in Government Services. Adam has primary responsibility for mobile home and RV inspections and permits in the Province.

Condolences to Murray Bedford on the passing of his mother, Mrs. Kathleen Joyce Bedford.



The Office of the Fire Commissioner produces the *Burning Issues* newsletter. *Burning Issues* is a collection of updates from the Office of the Fire Commissioner, news and views from the Manitoba Fire Service and information on public safety.

EDITOR: Lisa Morhun

Deadline for submissions for the Summer 2004 Edition of *Burning Issues* is **June 28, 2004**.

Contributions, news items and suggestions are appreciated.

Please contact Lisa Morhun at (204) 945-5930, fax (204) 948-2089 or e-mail [lmorhun@gov.mb.ca](mailto:lmorhun@gov.mb.ca)